



RCARRÉ
RÉSEAUX D'ENTREPRISE ET TÉLÉPHONIE



RCUBE
IT POWERING BUSINESS & COMPLIANCE

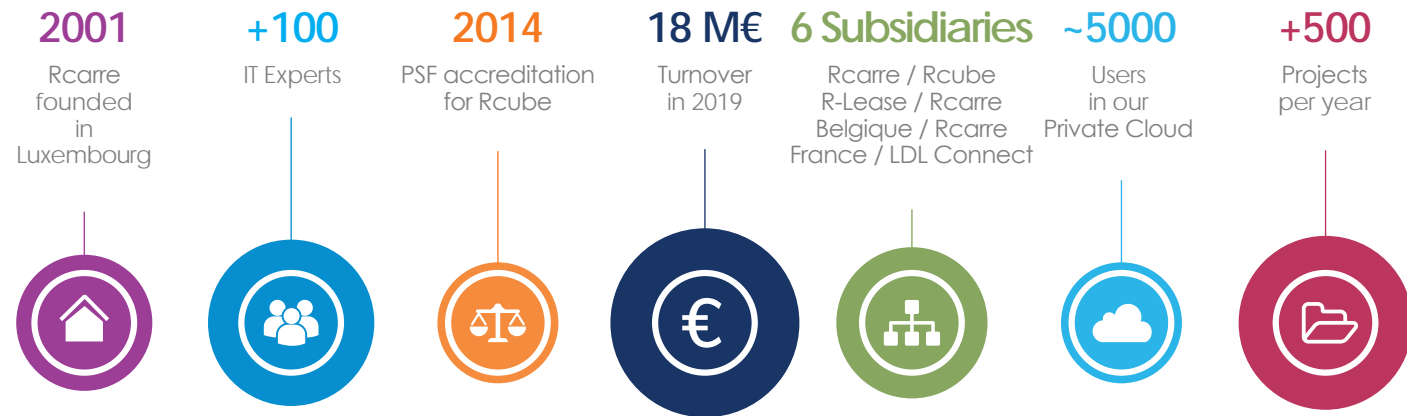
YOUR
EXCELLENCE-ORIENTED
ICT PARTNERS ★★★★★

OUR MISSION

BEING YOUR TRUSTED TECHNOLOGY PARTNER



SOME FIGURES



6 PILLARS





"It has now been 3 years since we migrated to the R-Cloud solution offered by Rcarre / Rcube!"

We are happy to be able to count on a reliable system, and quick and efficient support."

Pierre Dochen
Managing Director
Gadd & Cie Luxembourg

R-CLOUD

REINVENT YOUR BUSINESS THANKS TO THE STRENGTH OF THE CLOUD!

In the era of digitalisation, choose migration to the Cloud to improve your competitive edge, thanks to a decrease in costs and an increase in available resources.

Access your data and your resources anytime, anywhere and from any device, simply via an Internet connection.

By choosing our R-Cloud services, you will be granted hosting on a private Cloud, with additional high quality services (support, infrastructure management, etc.) and compliance with any applicable regulations.

Our R-Cloud offer is THE answer to your needs for scalability, high availability, flexibility and reliability, and it guarantees a high level of safety!



Mobility



Preserved cash flow



Security



Collaboration



"All-in" service



Redundancy



"Being followed-up on and assisted by IT professionals has given our company the ideal solution to our needs. Indeed, Rcarre not only offers a complete IT coverage service, but also the required knowledge to operate in total compliance with rules and regulations. Not easy to follow them with their constant evolution."

Vito Luciano Mancini
Conducting officer
Ancile Fund SICAV-FIS

IT GOVERNANCE

OUR IT EXPERTISE FOR YOUR REGULATORY AND GOVERNANCE ISSUES!

Our "IT Governance" certified team offers its expertise to provide controlled steering for your IT.

Its fields of activities include support in ensuring compliance with the various applicable regulations, advice and providing solutions to ensure the continuity of your activity under all circumstances and the implementation of IT governance tailored to your needs.



Compliance support



Business Continuity
Management



IT Guidance

OUR STRENGTHS



We have **PSF accreditation**



Our experts possess ITIL, ISO 27001 Lead Implementator and ABCP **certifications**



We have 3 fully equipped **BCP rooms** located in Capellen



"We are entirely satisfied with the work undertaken by the Rcube team, due to the quality of the offer, the responsiveness of the company, and the quality of the technical interventions. All of our needs have been met, and within a short timeline."

Joffrey Kaminski
IT Director
Baatz Constructions

INFORMATION SYSTEMS SECURITY

WORK WITH YOUR MIND AT EASE THANKS TO OUR SECURITY SOLUTIONS!

The large amount of data stemming from companies constitutes an invaluable asset. Central to any company's activity, data security is one of the top priorities in the field of IT sector.

Data loss or external attacks (virus, ransomware, etc.) constitute a risk to the company's viability, so we always ensure to take IT security into account in all of our work.

YOUR CHALLENGES IN TERMS OF INFORMATION SYSTEMS SECURITY

- Data leaks and losses
- Backup management
- System availability
- External attacks
- Data restoration
- Data encryption



Storage



Backup



Data monitoring



Security



High availability



"We found with Rcube a partner with whom we can obtain immediate answers thanks to their high responsiveness and proximity. Further, Rcube offers a complete range of services, which allows us to deal with a single point provider."

Séverine Lesgardeur
Managing Director
LAC (Luxembourg
Accounting & Consulting)

DIGITAL WORKPLACE

ADOPT A NEW WAY OF WORKING THANKS TO OUR MOBILITY SOLUTIONS!

In the era of digitalisation, more and more companies are choosing virtual workspaces. Working from anywhere, at any time allows an increase in productivity, thanks to easier communication and exchange of information within your teams.

This is why we offer you a panoply of mobility solutions tailored to your needs, always with a high level of security.

ADVANTAGES OF THE "DIGITAL WORKPLACE":



Guaranteed mobility



Increased collaboration



Complete protection



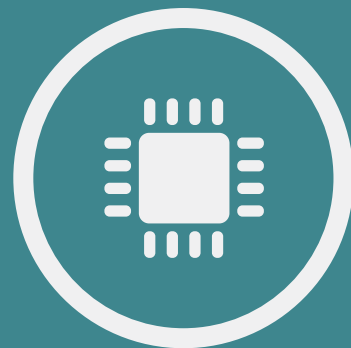
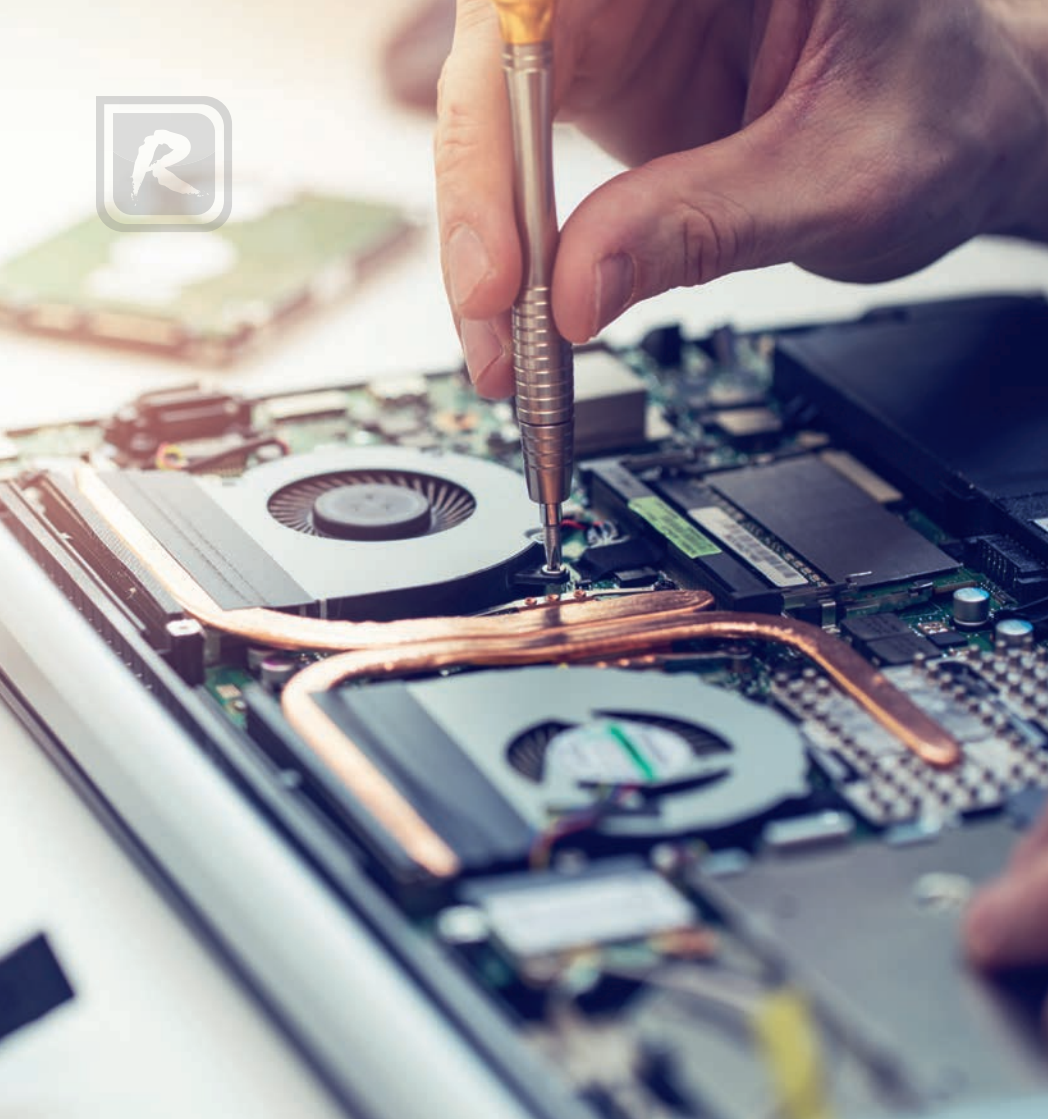
Unified communications



Improved user experience

OUR MOBILE AND COLLABORATIVE SOLUTIONS

- Virtual office
- VoIP communications
- File sharing
- Collaborative platforms
- "Mobile" solutions
- Management and security of your mobile hardware
- SaaS business applications



"Rcarre is a well-structured, very flexible, and adaptable company. They listen to customers and ensure support is provided while maintaining a personal touch."

Frederica Glangé
Administrative Manager
petitcarrée architectes

IT SUPPLY

SIMPLIFY THE HARDWARE MANAGEMENT OF YOUR COMPUTER PARK!

We can manage anything related to IT equipment for you. Our offering covers both material warranties, response times, the full life cycle of your equipment, as well as managing its 'second life'.

We aim to incorporate an ecologically sustainable approach by promoting a circular economy across all our services surrounding IT equipment.

Our "IT Supply" offer covers:



Hardware & software delivery



Hardware maintenance



Roll-out services



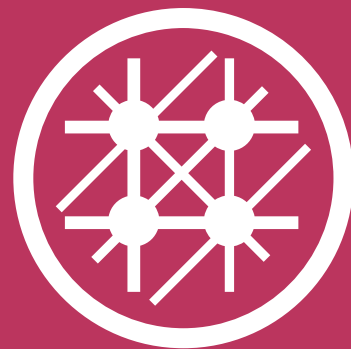
Desktop as a Service



Operational leasing

OUR TAILORED CONTRACTS

- Monthly maintenance contract
- 12h, 24h or other hourly credits to use as per your needs
- Optional evening and weekend support
- Personalised SLA
- Follow-up meetings
- Monthly reporting
- Substitution of manufacturer's warranties



"Rcube successfully managed our micro-technology fleet and covered our migration towards a user helpdesk in an exceptionally tight deadline. This is due to availability of competent and experienced personnel, and to management's devotion to satisfying customers and understanding their needs."

Xavier Berton
IT Projects Coordinator
Burgo Ardennes

TECHNICAL RESOURCES

GOOD MANAGEMENT OF YOUR IT INFRASTRUCTURE SERVES YOUR GROWTH!

From SMEs to large companies, from advice to the provision of experts, we are here to support the daily workings of your IT structure!

Our expertise services are divided in 6 main branches, which can be tailored to your needs:



On-demand
resources



Project
management



Global
maintenance



IT support



Monitoring
and resolving
of IT incidents



Consulting

OUR TEAM

Proactive, professional, reactive, multidisciplinary and efficient: these are the qualities that characterise our team of more than 100 experts.

OUR SERVICES

- IT maintenance
- Monitoring
- Resolving IT incidents
- IT profile recruitments
- Upgrading your obsolete IT infrastructure
- IT skills search



OUR VALUES



Availability



Proximity



Customer-centric



Flexibility



Commitment



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