



TECHNICAL RESOURCES

Managing your IT infrastructure to support your growth



MANAGING YOUR IT INFRASTRUCTURE TO SUPPORT YOUR GROWTH

Don't worry about the skills you need to maintain your IT! Our services free up you from the workload of managing your IT fleet.

Our **multidisciplinary and qualified team** supports all of your IT facilities, while guaranteeing **assistance and availability with levels of service (SLA)** defined according to your needs.

Our expertise is distinguished by six large services that can be adapted to your needs:



ON-DEMAND RESOURCES

Are you looking for staff with a technology profile?

We offer:

- Quality Profiles
- Short-, medium- or long-term contracts
- For a specific project or to reinforce your team
- HR and line management performed by us



GLOBAL MAINTENANCE

Prevent hardware malfunctions through computer maintenance.

Our service assures you:

- Quality support
- Advice
- Preventative equipment checks
- Reactive maintenance in case of problems
- SLA options up to 24/7



IT SUPPORT

Receive assistance when you experience issues with your IT fleet.

Our service ensures a high level of support:

- Qualified, experienced and multidisciplinary team
- Remotely or on-site
- Monday to Friday, 7 a.m. to 7 p.m.
- SLA options available up to 24/7



SUPPORT AND PROJECT MANAGEMENT

We support you in your IT projects with our advice and analysis.

Our experienced consultants accompany you every step of the way:

- Choosing the right IT solution for your business
- Coordinating between the various stakeholders
- Following your schedules and budgets



MONITORING

Take advantage of our supervisory solutions that allow you to:

- Benefit from a global view of your IT infrastructure
- Ensure the performance and availability of your environment
- Keep control over your assets
- Anticipate your future needs



CONSULTING

We provide consulting services:

- Proposing IT solutions in line with your needs
- Identifying growth opportunities
- Analyzing and perfecting your IT solutions
- Supporting your competitive development

WHY CHOOSE OUR "TECHNICAL RESOURCES" SOLUTIONS?

From SMEs to large companies, from **consulting** to the **provision of experts**, we are here to accompany you in the daily life of IT!

Proactive, professional, responsive, multilingual, multi-sector and efficient: these are the qualities that characterize our team of **more than 100 experts**.